# **2025 Cuyahoga Poll** Make Data Driven Decisions

The Cuyahoga Poll is an annual survey of county residents offered to community organizations. The survey works by combining questions from multiple organizations and then collecting responses from the same group of respondents. In the end, each participating organization receives a report with results to their specific questions. It is a cost-effective way of collecting information on what residents think, know, want and would support without organizations having to bear the full cost of conducting a survey.



For more information or to participate in the 2025 Cuyahoga Poll, please contact: Amanda Barna at abarna@cmoresearch.com or 330-607-3968

# **REASONS TO PARTICIPATE**

The Cuyahoga Poll was created to be an **AFFORDABLE** tool for community-based organizations to be able to get the information they need to make important decisions at a cost they can afford.

You can be confident that the data we collect will be **RELIABLE** and **STATISTICALLY VALID**. The final survey sample is representative of the adult population of the county. Our quality is top-notch.

Get data needed for: <u>B</u>enchmarking and tracking key metrics over time, <u>M</u>easuring awareness, image and perceptions, <u>M</u>easuring levy and community support, <u>A</u>ssessing Community Needs, <u>G</u>rant proposals and program evaluations, <u>T</u>esting messages, new concepts and programs, and <u>S</u>trategic planning.

### **EXAMPLES OF QUESTIONS YOU COULD ASK**

- Have you heard of an organization called. . . .?
- Have you visited .... in the past year? How often?
- Are you aware of any services provided by. .?
- Have you heard of any of the following programs or services available in Stark County?
- What is your overall opinion of (org name)?
- How well do you think that (org name) does in each of the following areas?
- How much do you agree or disagree with the following statements?
- Where are you MOST likely to go for. . . . . ?

- (Org name) is thinking of putting a levy on the ballot in 2025. If the election were held today, would you vote for the levy, against the levy or have you not yet made up your mind?
- Have you heard of the work of (org name) in any of the following ways?
- How important do you think it is that the following services (or programs) are available in Cuyahoga County?
- What, if anything, would make you more likely to (participate in a program, visit a org, etc.?
- Over the past five years, do you think the need for . . . . has increased, decreased or stayed the same?





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### **Example of Participants**

PARTICIPATION INCLUDES

We work with you to write questions that meet your organization's specific needs. In addition, the survey will also include a comprehensive set of demographic, communication, and quality of life questions.

In the end, you will receive a comprehensive report with detailed results and insights broken down by demographics. If you would like us to present the results to your staff or board, we'll do that too.

We will continue to provide support and analysis of the data for as long as needed. If you need a new graph 6 months down the road, contact us and we will help at no additional cost.

All participants also receive a FREE Communication Guide which provides detailed data on how county residents are looking for and consuming information.

\*Sample size may be adjusted based on the number of participating agencies.

#### DD Boards and Providers MHAS Board and Providers County/Local Governments Public Transportation Libraries Non-Profits Social Service Organizations Health Departments Hospitals Colleges and Universities Park Districts and Recreation Arts and Culture Agencies Community Foundations United Ways Chambers of Commerce

# The Details

Questions cost \$1,500 each. Purchase 5 or more questions and pay just \$1,400 each.

The Cuyahoga Poll is based on 600 interviews, yielding an overall sampling error of 4.0%, with a 95% confidence level. This large sample size allows us to break down results in more useful ways.\*

The final sample is representative of the adult population of the county.

The Cuyahoga Poll is conducted using industry best practices and methods.

### TESTIMONIAL

"The Library's participation in the Summit Poll allows us to gauge public opinion and public awareness of services we offer. Repeating questions from year to year is a great way to measure changes in opinion and awareness. We also appreciate the information we receive about Summit County quality of life indicators because we gain a greater understanding of the issues that are top of mind for the community we serve." *Pamela Hickson-Stevenson, Director, Akron Summit County Public Library* 

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# **The Process**

### **Recruit Participants**

CMOR sends letters and emails to all countywide organizations who may have an interest in collecting data from county residents, informing them of the research opportunity.

### **Survey Design**

We work with each participant to write questions that meet their specific needs. We then compile the questions from all participants into a single survey.



### **Data Collection**

CMOR begins collecting data for the Cuyahoga Poll, monitoring the respondent demographics as we go to ensure a representative sample.

#### Data Analysis

After data collection is complete, we code open-end responses into categories, clean the data and analyze the results including demographic cross tabs and tracking responses over time where possible.



### **Reporting and Support**

In the end, you will receive a comprehensive report with detailed results and insights for your questions broken down by demographics.



# **How Traditional Surveys Work**

